**REQUIREMENT WORKFLOW**

**<VIEW CUSTOMER SERVICE (ISSUE)>**

1. **WORKFLOW DESCRIPTION AND RELATED REQUIREMENTS**

The purpose of VIEWING CUSTOMER SERVICE is to allow for a user to view their posts and responses within the customer service page.

This workflow satisfies the following Requirements:

* REQ # 5.0

1. **WORKFLOW PROCESS**

Normal Flow:

1. A user on the user **customer service page** clicks the hyperlink that says **view requests**.
2. The **customer service page** will now change into a page that displays a history of all the things the user has posted.
3. All of the user issues are now available to the specific user.